



**TOMS
OFFROAD**

Return Authorization Form

Send returns to: TOMS OFFROAD, 2065 Lars Way, Medford, OR 97501

Name: _____

Address: _____

Phone: _____ Order #: _____

Reason for Return: _____

Would you like an exchange or refund? Exchange Refund

Refunds apply credit to: Store Credit Credit Card (10% fee)

NON-DEFECTIVE RETURNS:

ALL non-defective returns must be sent FREIGHT PREPAID BY THE CUSTOMER (COD's will NOT be accepted) and accompanied by a copy of the original invoice. If you did not receive a copy of the original invoice, please call or email us and we will gladly email or fax you a duplicate copy. New, resalable items may be returned for full store credit within 30 days of receipt or upon prior approval by TOMS OFFROAD. For returns credited back to credit cards, there will be a 10% restocking fee applied. Please test fit and inspect all items prior to modification/installation. Modified, painted/coated or installed parts are not eligible for return. Damaged or partial returned items will be given partial or no credit dependent upon the condition in which they are received.

DEFECTIVE RETURNS:

For defective returns, please call to arrange for the return of the item. We will gladly send you a return tag for items found to be defective. We will NOT accept collect shipping charges for ANY return items. Defective returned items may be replaced or refunded at full price upon confirmation of defect and at the discretion of TOMS OFFROAD.

NO returns after 30 days without prior approval by TOMS OFFROAD